



Evo Origins, Harvest & Terrazzo

5 Year Edge Chip Warranty
and Registration Form

Evo Origins, Harvest & Terrazzo 5 Year Edge Chip Warranty and Registration Form



The Dudson 5 year edge chip warranty demonstrates our commitment to the durability of our products. The 5 year edge chip warranty is available on selected Evo Origins, Harvest & Terrazzo* items.

The edge chip warranty is valid for a period of 5 years from the date of the original invoiced order. All items covered by the edge chip are detailed within the Dudson brochure and online at www.dudson.com.

To be eligible for the warranty the attached registration document must be returned within 60 days from the date of the original invoiced order.

Terms and conditions apply.

* Refer to the Dudson brochure for all items included within Evo Origins, Harvest & Terrazzo, identified with the ★ symbol.

www.dudson.com

Evo Origins, Harvest & Terrazzo 5 Year Edge Chip Warranty General Terms and Conditions



1. Edge Chip Warranty Period of Cover:

This edge chip warranty applies for 5 years from the date of the original invoiced order. The warranty is available to the original customer at the location specified on the warranty registration form and will cover items detailed in the Dudson brochure within range(s) and item(s) supplied as part of the original order and subsequent replenishment orders as recognised under the terms of this warranty.

2. Warranty Applications:

- A.** This warranty covers edge chipping only (not breakages) on selected Dudson Finest Vitrified items. Items that have chipped during the first five years from the date of the original invoiced order "in normal food service use," which includes refrigeration, serving, washing and storage will be replaced. The warranty does not extend to other types of breakage and the validity of the warranty claim is at the sole discretion of Churchill, owner of the Dudson brand.
- B.** This warranty applies to relevant products purchased and identified as part of the original invoiced order and subsequent replenishment orders recognised under the terms of the warranty and issued during the warranty period. Replenishment orders will be subject to the terms of the original agreement only warranted for the period of cover remaining.
- C.** For the avoidance of doubt, this warranty only applies to relevant products manufactured by or at Churchill's direction under the Dudson brand.

3. Registration:

This warranty is only applicable if the customer completes and returns the warranty registration form to Churchill within 60 days from the date of the original invoiced order. If this registration is not returned to us, any claims under this warranty will be considered invalid. A unique numbered copy of the warranty registration document will then be returned to the customer to keep on file.

4. How to make a claim:

Any claim pieces must be retained by the customer and returned to Churchill for inspection. Information about the claim must be supplied and the venue where the damage occurred should be made available for inspection. Claims are only valid when made by the original customer at the location stated in the original registration. Contact Dudson customer services on +44 (0)1782 577566 or your local Dudson sales manager to make a claim under this warranty. The unique registration document number must be quoted for the warranty to apply. If in the opinion of Churchill this claim is valid, Churchill will forward a replacement. Churchill will pay the associated carriage/shipping charges.

Evo Origins, Harvest & Terrazzo 5 Year Edge Chip Warranty Registration Request Form



Please fully complete this warranty registration request form and return it to Churchill within 60 days from the date of the original invoiced order. International customers please email the completed form to: edgechip@dudson.com




Upon receipt your unique numbered warranty registration document will be sent to you confirming your warranty cover.

Please contact Dudson on (+44 (0)1782 577566) or speak to your local Dudson sales contact if you have any questions or need further information.

Customer Name:	Distributor Name:
Contact:	Contact:
Business Registration Number VAT:	Address:
Business Sector:	Postcode:
Address:	Telephone No:
Postcode:	Fax No:
Telephone No:	Email Address:
Fax No:	Value of Invoice:
Email Address:	Distributor Invoice No:
Date of Purchase:	Invoice Date:
Products Purchased:	

*Edge Chip Warranty only applies to businesses working in hospitality & food service sector - Edge chip warranty does not extend to domestic use or products sold in retail sector

dudson.com

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